

From: Peter Howson []
Sent: 13 February 2018 10:28
To: Sullivan Michael J - QK <Michael.J.Sullivan@met.pnn.police.uk>
Subject: New Premises Licence Delipod Willesden Library

Dear Michael,

Please see my responses for the proposed condition below.

I look forward to hearing from you.

Regards,
Peter

Peter Howson | Managing Director

Police Request the following conditions be added to the new premises licence:

1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council.

The primary function of the Delipod Hub is a café attached to a library. The ceiling of the café is concrete with highly designed visible metal conduit being used to house the wiring and lighting points therefore any CCTV cameras will be highly visible; the requirement to install CCTV cameras to meet Home Office Guidance we believe will be seen as intrusive during the café operating hours, which is the primary business of the establishment. There is currently steel conduit and wiring in place for one CCTV camera to assist with managing the business, this has been shown in the plans submitted. We propose that as a condition we commission this existing CCTV point. However, the CCTV would be discreet and not necessarily meet Home Office Guidance. We believe this would be sufficient as a deterrent and a proportionate record of events given the nature of the establishment.

Furthermore, there is a public CCTV camera within metres of the outside seating area. See picture below.



2 Customers shall not be permitted to take open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

Agreed, but can this be linked directly to alcoholic beverages as we are a café and patrons of the café frequently purchase take away coffee, for example.

3 A “Challenge 25” policy shall be adopted and adhered to at all times.

We are happy to adopt Challenge 25, but if this comes with the condition that we must create an incident log of every occurrence where we may need to refuse to serve alcohol to a patron, who may be 24 year of age but does not have ID, we would only want to adopt Challenge 21, simply to reduce the administrative burden of creating the potential volume of occurrences.

4 There shall be no vertical drinking.

Agreed

5 An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any faults in the CCTV system
- (e) any refusal of the sale of alcohol
- (f) any visit by a relevant authority or emergency service.

During the day to day running of the café there are situations occur, e.g. a cup is broken, a spillage happens. We could choose to record these incidents and create a log of them, but we don't, we deal with them as they happen and if they were to happen frequently we would deal with them differently.

While recording the incidents listed above would create a record of the incidents, it is unclear how the act of recording these incidents, which we understand if accepted would become a legal requirement upon us and prosecutable if not adhered to, would serve the ultimate objective of meeting the four licensing objectives.

6 No drinks shall be served other than in plastic or toughened glasses.

Agreed

7 Notices requesting customers to leave quietly shall be displayed at each exit.

Following consultation with the Public Safety Officer, Chris Pearce the internal exit (now referred to as Exit 2) will be unlocked at certain times but it will only be used in case of emergency. Therefore, I would request that the condition above relates to Exit 1 only as the notices by Exit 2 will be confusing. See attached amended plan.